

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Round the Woods

Introduction

Round the Woods is located in the Wensum Valley in Norfolk, 10 miles North West of Norwich and 1 mile from Lenwade. The glampsite is situated on relatively level ground with a gradual slope from the carpark down to the structures. We have two self-catering fully furnished yurts as well as one self-catering fully furnished roundhouse.

The site is not currently wheelchair friendly and the facilities and structures are not wheelchair accessible, due to the rural nature of the site. It is not feasible from an environmental or cost perspective to replace or alter the existing facilities at present however we would look to make more of the site accessible in the future when the shower building needs replacing.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01603 870 394 or email kate@roundthewoods.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the Contact section of our website and the directions sent to our guests after booking. Alternatively, you can plan your journey by car or public transport using a journey planning website using the postcode NR9 5JL and driving along Morton Lane until you reach Round the Woods. Search for Round the Woods in Google Maps to bring you straight here.
- The nearest railway station is Norwich.
- Accessible taxi services are available in the area - including 1st Goldstar, Canary Taxis and Enterprise private hire.
- The X29 bus runs from Norwich Bus Station to Fakenham up to every hour. The closest bus stop is in Lenwade, about 1 mile from Round the Woods and is called Lenwade Porters Lane.
- We offer a collection service from Lenwade however we do not have a wheelchair accessible vehicle.
- The roads near Round the Woods are paved and relatively level but there

are no pavements.

Car Parking and Arrival

- When arriving at Round the Woods there is a farm gate to access the carpark however guests arriving that are unable to easily open the gate can drive into the entrance to Fairfield House alongside Round the Woods where we will be able to assist you.
- The site is uneven grass and natural pathways, some with woodchip.
- The carpark area and site are dimly lit - mainly by solar lights around the structures. There is an outdoor light by the entrance to the shower building on a dusk-dawn sensor which clearly lights up this area.
- There is no reception and visitors are met in the carpark where there is a doorbell to notify us of your arrival. Vehicles must be left in the carpark and cannot be driven onto the site.
- We have a trolleys to help guests transport luggage to and from the accommodation and carpark and we can assist guests with this.

Yurts

- The yurts are accessed via uneven grass paths. These paths are regularly mowed but are not paved. Wellies are recommended for certain times as the paths can become wet.
- There are slightly raised decks in front of the yurts with a step up onto them. The decks are 2.3m wide and approximately 6m long and do not have balustrades due to the low level of decking.
- We do not have a vehicle that is insured to transport guests to and from the yurts and due to the wildlife friendly nature of the site we do not allow guests vehicles to drive down to their accommodation.
- The doorways to the yurts have a low head height due to the yurt structure and have a small lip that needs to be stepped over. The doorways are not particularly wide.
- Inside the yurt there is a degree of floor space when the futons aren't made into beds however when 2 or 3 futon beds are laid out there is limited floor space.
- There is 1 exit/entrance to the yurts which is the main door, this must be kept clear at all times.
- The toilets for the yurts are a compost toilet in a small shed alongside each yurt. They are not wheelchair accessible due to the narrow size, design and uneven terrain leading up to them. There is a step up to sit on

the toilet and support handles are not provided. The hand washing tap requires has a pump action handle.

Roundhouse

- The roundhouse is accessed via uneven grass paths. These paths are regularly mowed but are not paved. Wellies are recommended for certain times as the paths can become wet.
- There are slightly raised decks in front of the roundhouse with a step up onto them. The decks are 2.3m wide and approximately 6m long and do not have balustrades due to the low level of decking.
- We do not have a vehicle that is insured to transport guests to and from the roundhouse and due to the wildlife friendly nature of the site we do not allow guests vehicles to drive down to their accommodation.
- There is 1 exit/entrance to the roundhouse which is the main door, this must be kept clear at all times.
- Willow Roundhouse has a door width of 784mm and includes a step up onto the deck as well as a step into the roundhouse.
- The roundhouse toilet is en-suite and has level access through a doorway from inside the roundhouse. There is a step up to use the compost toilet and the toilet is not a wheelchair accessible design. The hand washing water supply is turned on by pressing a foot pump on the floor.

Washing Facilities

- There is one shower building containing three shower rooms.
- There are two steps up into the shower building and the doorways are not widened for wheelchair access although we may look to make an accessible shower building as finance allows when the existing structure needs replacing or remodeling.
- The shower building is well lit and the taps in the shower rooms are levers.
- The corridors in the shower building are relatively narrow with limited space for turning.
- The showers have a small lip to be stepped over to get in. Support handles are not provided due to the limited space in the showers.

Grounds and Garden

- The Round the Woods site is large and spacious; the distance from the carpark to the yurts is at least 170 metres and the distance from the yurts to the shower building is at least 120 metres. The distance from Willow Roundhouse to the shower building is 119m. The ground is slightly uphill from the structures to the shower building and carpark.
- There are several benches located around the site including 2 gazebos for guests to rest in alongside each of the two ponds.
- There are two ponds on our site which are unfenced as well as several streams.
- The paths are fairly well trodden but are not clear of hazards and small obstacles. Some paths are more windy routes with larger obstacles to step over.

Additional Information

- Mobile phone reception is not guaranteed in all areas at Round the Woods and depends on the network and location. We do not have wifi for guests use due to the size of our site but some areas get mobile internet access.
- There is an Accident & Emergency Unit at the Norfolk and Norwich University Hospital, Colney Lane, Norwich, NR4 7UY
- The local doctors is in Lenwade (The Street, 01603 871 160) and is open Mon, Tues, Thurs & Fri 8.30 - 12 & Mon afternoons.

Contact Information

Address:	Round the Woods Fairfield House Morton Lane Weston Longville Norwich NR9 5JL
Telephone:	01603 870 394
Email:	kate@roundthewoods.co.uk
Website:	www.roundthewoods.co.uk
Local Accessible Taxi:	1st Goldstar Taxis – 01603 700 700 Enterprise Private Hire – 01603 868788 Canary Taxis – 01603 41 42 43
Local Public Transport:	Norwich Railway Station, X29 Bus to Lenwade from Norwich Bus Station & Fakenham